



# SAWA CORPORATION

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June 2023

**Subject: Customer Support Guidance  
Notification of Repair and Maintenance for SAWA CLEAN, SC-A21 Series, and SC-A22 Series.**

Dear Valued Agents,

Thank you very much for your continued business with Sawa Corporation.

The Maintenance support of the SC-A21 Series ended on 2016/12/31, yet since it was compatible with SC-A22 Series, we continue to maintain only compatible parts. Along with the end of maintenance support for the SC-A22 Series, The maintenance support for SC-A21 Series for compatible parts will also come to an end.

We highly appreciate your understanding.

However, we will continue to provide product support and assist guidance if you have any questions.

**The end date of maintenance support for SC-A22 Series is on 2025/1/31 (year/month/date)**

This notification is exclusively for the following models.

<b>Model Number</b>	<b>Last date of shipment</b>
SC-A22 Series	2018/01/19
SC-A21 Series	2007/09/20

For further inquiries and questions, please contact us.

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Thank you for your attention.

SAWA CORPORATION  
Customer Support Department